



Missed Appointment (No Show/Cancellation) Policy

Snow storms, sick kids, accidents, run-away dog, etc.

Life Happens

We just need a 24 hour notice.

Although life happens to us also, we make sure to never fail in meeting our commitment of top-notch care on your scheduled day and time. We employ highly skilled staff members and utilize the best that science and technology have to offer, including sterile supplies that cannot be reused. If you fail to show up or cancel your appointment without advance notice, we are not able to offer your appointment slot to another patient in need of our services and incur loss of resources. To ensure fairness and efficiency, please review our missed appointment policy:

- **Missed Appointment Definition:** Any appointment that is missed, canceled, or rescheduled without at least 24-hour notice will be considered a missed appointment. These instances are recorded for reference.
- **Missed Appointment Fee:** Patients who miss appointments will be charged a fee of \$50. For mapping appointments and procedures, the fee is \$100.
- **Termination of Services:** Repeated instances of missed appointments may result in dismissal from our practice.
- **Insurance Coverage:** Please note that missed appointment fees are not covered by insurance and are the sole responsibility of the patient prior to rescheduling.
- **Late Arrival Policy:** Patients who arrive late may have their appointment rescheduled at our discretion.

While we do our best to send appointment reminders, it is ultimately the patient's responsibility to notify us promptly if they cannot make a scheduled appointment. We appreciate your cooperation in adhering to our policies.

A 24-hour notice is required to avoid missed appointment/late cancellation fee which is not covered by insurance.

Effective: March 1, 2024

816.396.0245